



We deliver consistent and comprehensive prevention, life skills, response, and transition services through an integrated system tailored to foster the Army's commitment to maximize Soldier, Family, and Civilian adaptability and self-reliance.



## Our Programs

- Family Advocacy Program
- Army Emergency Relief
- Army Volunteer Corps
- Survivor Outreach Services
- Financial Readiness Program
- Relocation Readiness Program
- Employment Readiness Program
- Information and Referral Program
- Exceptional Family Member Program
- Mobilization and Deployment Program
- Military and Family Life Counseling Program
- Other Services and Resources



## Contact Us!

 Bldg. 225 Davis Street, Fort Buchanan

 787-707-3804

 [facebook.com/BuchananACS](https://facebook.com/BuchananACS)

 [www.buchanan.armymwr.com](http://www.buchanan.armymwr.com)



## Information & Referral Program

787-707-3804

## Employment Readiness Program

787-707-3365

## Mobilization & Deployment

787-707-3292

## Survivor Outreach Services & Army Volunteer Corps

787-707-3692

## Exceptional Family Member Program

787-707-3295

## Financial Readiness Program & Army Emergency Relief

787-707-3310

## Family Advocacy Program

787-707-3709

## Relocation Readiness Program

787-707-3682

## ACS Director

787-707-3292

wilda.diaz3.civ@army.mil

## Fort Buchanan Military Family Life Counselors

- Individual & Couples Support for Adults
- Family Non-Medical Counseling (parent or guardian must attend sessions with children)
- Appointments are available in person, by phone, or virtually

**787-220-4538 / 787-463-1932**





## Child Abuse Prevention Month Proclamation Signing



Wednesday, 1 April 2026  
1100 at AAEFES Lobby

**Wednesday, 1 April | 11:30 am at AAFES/PX Main Store/Entrance**

**Child Abuse Prevention Month (CAPM)/Cake cutting & Signing of the Proclamation Event**

**Wednesdays: 1, 8, 15, 22, & 29:** Wear Blue every Wednesday in April to show support for child abuse prevention.

**Thursday, 2 April | 9 am – 10:30 am at ACS Conference Room, Bldg. 225**

**Exceptional Family Member Program Overview:** Discuss purpose of EFMP and how this program provides support to military Families.

**Thursday, 2 April | 2 pm – 3 pm at ACS Conference Room, Bldg. 225**

**ERP: Negotiating Employment Offers:** Understand the components of Employment offers and learn techniques for negotiating salaries and benefits. This class provides strategies for making informed decisions when accepting Employment offers.

**Monday, 6 April | 9 am – 10:30 am at ACS Conference Room, Bldg. 225**

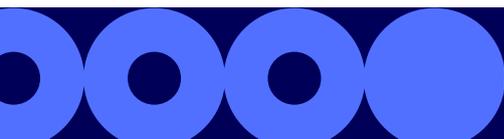
**FRP: Insurance:** Insurance is a financial safety net, providing financial security for you and your loved ones in the event of a specified loss, damage, illness, or death. Workshop topics will cover the subject of life insurance and provide you with the basic skills to understand personal insurance.

**Tuesday, 7 April | 10 am – 11 am at ACS Conference Room, Bldg. 225**

**RRP: Overseas Move – Korea:** Learn about the culture, history, and location of an overseas permanent change of station (PCS) move to the country of Korea.

**Wednesday, 8 April | 10 am – 11 am at ACS Conference Room, Bldg. 225**

**ERP: Handling Pre-Employment Screening and Background Checks:** This session explains the types of pre-employment screenings and how to prepare for them. It also covers how to understand and address screening results.



**The Army Volunteer Corps' cordially invites you to attend the Army Volunteers Corps' Annual Volunteers' Recognition Event Friday, 24 April 2026, from 1100 to 1400 at the Fort Buchanan Community Club, Bldg. 660**



**Thursday, 9 April | 9 am – 10:30 am at ACS Conference Room, Bldg. 225**

**EFMP: Enhancing communication skills for children:** Valuable insights and practical tools to support children's communication develop more effectively.

**Tuesday, 14 April | 10 am – 11 am at ACS Conference Room, Bldg. 225**

**RRP: Overseas Move – Japan:** Learn about the culture, history, and location of an overseas permanent change of station (PCS) move to the country of Japan.

**Thursday, 16 April | 9 am – 10:30 am at ACS Conference Room, Bldg. 225**

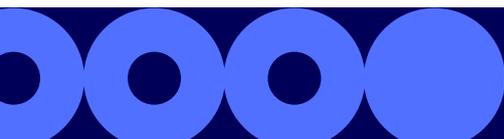
**EFMP: Empowering Families:** Navigating the Individuals with Disabilities Education Act (IDEA).

**Friday, 17 April | 9 am – 10 am at ACS Conference Room, Bldg. 225**

**AVC: Army Volunteer Corps/Training for OPOCs:** To provide useful management tools to volunteers to include how to record volunteers' hours, manage their service records, ethics, customer services, and open floor for questions and answers.

**Friday, 17 April | 10 am – 11 am at ACS Conference Room, Bldg. 225**

**AVC: Army Volunteer Corps/Training for Volunteers:** To provide useful management tools to OPOCs of the Army Volunteer Corps, such as volunteers' PDs, approving volunteers' hours, supervision, and mentoring.



**Monday, 20 April | 9 am – 10:30 am at ACS Conference Room, Bldg. 225**

**FRP: Credit and Debt Management:** How much you owe (debt) and how much you can borrow (credit) must be managed properly to avoid financial trouble. Tackling your debt and continuously building your credit skills will help you feel more empowered moving forward.

**Tuesday, 21 April | 8 am – 2 pm at CYS, SAC Facility, Bldg. 1110**

**EFMP: Child Find: Free Developmental Screenings for Children from 0 to 5 years of age.** Professionals will identify children’s strengths and areas where support may be needed — in speech, motor skills, behavior, and learning. Catching concerns early makes a big difference in school readiness and lifelong success.

**Tuesday, 21 April | 10 am – 11 am at ACS Conference Room, Bldg. 225**

**RRP: Overseas Move – Germany:** Learn about the culture, history, and location of an overseas permanent change of station (PCS) move to the country of Germany.

**Wednesday, 22 April | 10 am – 11 am at ACS Conference Room, Bldg. 225**

**ERP: Professional Etiquette and Communication:** Learn about workplace behavior and communication, including email, phone, and meeting etiquette. This class also emphasizes the importance of managing your online presence professionally.

**Friday, 24 April | 11 am – 2 pm at Community Club & Conference Center, Bldg. 660**

**AVC: Annual Volunteers Recognition Event:** Recognizing Fort Buchanan registered volunteers during the Annual National Volunteer Week.

**Wednesday, 29 April | 3 pm at ACS, Bldg. 225**

**Family Well-Being Garden – Seeds of Hope: Growing Strong Families.** A FAP and EFMP Family Well-Being event to promote resilience, connection, and family wellness while recognizing the diverse needs of our military families.

**Thursday, 30 April | 9 am – 10:30 am at ACS Conference Room, Bldg. 225**

**EFMP: Advocating Success:** A guide to Section 504 Accommodations.





## Employment Readiness Program APRIL 2026 WORKSHOPS

The Employment Readiness Program assist individuals in acquiring skills, networks, and resources that will allow them to participate in the work force and to develop a career/work plan.



**NEGOTIATING EMPLOYMENT OFFERS:**  
Understand the components of employment offers and learn techniques for negotiating salaries and benefits. This class provides strategies for making informed decisions when accepting employment offers.  
THURSDAY, 02 APRIL AT 2:00 P.M.



**HANDLING PRE-EMPLOYMENT SCREENING AND BACKGROUND CHECKS:**  
This session explains the types of pre-employment screenings and how to prepare for them. It also covers how to understand and address screening results.  
WEDNESDAY, 08 APRIL AT 10:00 A.M.



**PROFESSIONAL ETIQUETTE AND COMMUNICATION**  
Learn about workplace behavior and communication, including email, phone, and meeting etiquette. This class also emphasizes the importance of managing your online presence professionally.  
WEDNESDAY, 22 APRIL AT 10:00 A.M.

WORKSHOPS WILL BE HELD AT THE ARMY COMMUNITY SERVICE, DAVIS STREET, BLDG. 225

[LUIS.A.TORRESRIOS.CIV@ARMY.MIL](mailto:LUIS.A.TORRESRIOS.CIV@ARMY.MIL)  
787-707-3365




## FINANCIAL READINESS PROGRAM



The Financial Readiness Program offers information on money management, financial management, I&Rs on legal affairs topics, and standard military training IAW DODI 1322.34.

### APRIL 2026 WORKSHOPS

<b>MONDAY, 6 APRIL</b> INSURANCE	<b>MONDAY, 20 APRIL</b> CREDIT AND DEBT MANAGEMENT
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Classes are offered from 9 a.m. to 10:30 a.m., and they include in-classroom training and/or individual counseling sessions. They can also be virtual via MsTeams or in person.

Per 10 U.S.C. § 992, military departments must provide financial-literacy training at personal and professional training points throughout service members' careers.

**Contact Us:**  
 (787) 707-3310  
 [edwidg.pedre2.civ@army.mil](mailto:edwidg.pedre2.civ@army.mil)





## APRIL 2026 WORKSHOPS

# RELOCATION READINESS PROGRAM

The ACS/Relocation Readiness Program invites the Fort Buchanan community to attend the monthly classes and orientations available to enhance the well-being of Military and civilian personnel and their Family members.

Tuesday, 7 April, from 1000 - 1100: Overseas Move - Korea  
 Tuesday, 14 April, from 1000 - 1100: Overseas Move - Japan  
 Tuesday, 21 April, from 1000 - 1100: Overseas Move - Germany

(787) 707-3682  
[sigfredo.perez.civ@army.mil](mailto:sigfredo.perez.civ@army.mil)




## EFMP Exceptional Family Member Program

### April 2026 Workshops

The Exceptional Family Member Program (EFMP) offers a diverse range of educational opportunities to Soldiers and their eligible Family members, including virtual, in-person, and hybrid classes. This approach ensures that participants receive comprehensive and personalized support, tailored to their specific needs.

**Thursday, 2 April 2026 from 0900-10:30**  
**Exceptional Family Member Program Overview:** Discuss purpose of EFMP and how this program provides support to military Families.

**Thursday, 09 April 2026 from 0900-10:30**  
**Enhancing communication skills for children:** Valuable insights and practical tools to support children communication develop more effectively.

**Thursday, 16 April 2026, from 0900-10:30**  
**Empowering Families:** Navigating the Individuals with Disabilities Education Act (IDEA)

**Thursday, 30 April 2026, from 0900-10:30**  
**Advocating for Success:** A guide to Section 504 Accommodations.

Workshops will be held at the Army Community Service at Davis St. Bldg. 225

787-707-3295  
[idalis.m.rios.civ@army.mil](mailto:idalis.m.rios.civ@army.mil)




THE ARMY COMMUNITY SERVICE/FAMILY ADVOCACY PROGRAM INVITES YOU TO THE

## CHILD ABUSE PREVENTION MONTH CAKE CUTTING AND SIGNING OF THE PROCLAMATION CEREMONY

Join us as we come together to raise awareness and show our commitment to protecting our children. This meaningful event marks the start of Child Abuse Prevention Month, reminding us that every child deserves a safe and nurturing environment. Your presence helps strengthen our community and support this important cause. See you there!

**WEDNESDAY,  
1 APRIL 2026  
1130**

**AAFES MAIN ENTRANCE**

Wear blue on Wednesdays to stand united in the prevention of child abuse and to support safe, healthy, and resilient families.

**MORE INFORMATION**  
787-707-3709/3292



The Army Community Service Team cordially invites you to attend the Army Volunteers Corps' Annual Volunteers Recognition Event

## Theme: We should have volunteered more hours

Join us as we celebrate and recognize your dedication, commitment, and selfless service during National Volunteer Week

**Friday, 24 April, 2026  
1100 - 1400**

**Fort Buchanan  
Community Club, Bldg. 660**

This special event is to honor YOU and the incredible impact you make in our community. We look forward to celebrating with you!

For more information and to RSVP, please call 787-707-3804.  
**\*Only for registered volunteers.**



The Army Community Service (ACS) invites the Fort Buchanan Community to attend monthly workshops to learn how to become a valuable resource as a Volunteer and Organizational Point of Contact.

**APRIL 2026  
WORKSHOPS**

**FRIDAY, 17 APRIL 2026**

Army Volunteer Corps Training for Organizational Point of Contacts (OPOCs)  
9:00 a.m. to 10:00 a.m.

Army Volunteer Corps Training for Volunteers  
10:00 a.m. to 11:00 a.m.  
At ACS, Davis Street, Bldg. 225

These workshops are significant, foster knowledge, and create authentic interactions. They can also help attendees become involved and connected with service in the Army Volunteer Corps.

Get in touch with us  
**787-707-3682/3804**  
[sigfredo.perez.civ@army.mil](mailto:sigfredo.perez.civ@army.mil)



THE ARMY COMMUNITY SERVICE/FAMILY ADVOCACY PROGRAM (FAP) AND EXCEPTIONAL FAMILY MEMBER PROGRAM (EFMP) INVITE MILITARY FAMILIES TO HELP US CREATE AND GROW OUR NEW

## FAMILY WELL-BEING GARDEN - SEEDS OF HOPE: GROWING STRONG FAMILIES

A CHILD ABUSE PREVENTION AND EFMP FAMILY WELL-BEING EVENT

**WEDNESDAY,  
29 APRIL - 1500**

**ACS BLDG. 225 DAVIS STREET**

Join us for a hands-on, family-friendly experience where you'll plant seeds and flowers to help bring our Family Well-Being Garden to life!

Together, we'll nurture growth, connection, and resilience—one plant at a time.

Come get your hands in the soil, enjoy the outdoors, and be part of something meaningful for our community.

Reserve your spot! Spaces are limited.  
787-707-3804, 3292, 3295  
**\*ALL materials will be provided.**





## ARMY COMMUNITY SERVICE / RELOCATION READINESS PROGRAM

### Lending Closet

The ACS Lending Closet has household essentials that you need but are currently without.

These household items are available for temporary loan, such as: Microwave Ovens, Crockpots, Coffee Pots, Toasters/Ovens, Pots/Pans, Dinnerware sets, Cooking Utensils, Silverware, and much more.

When departing from Fort Buchanan, individuals must return items signed out before clearing ACS. Military ID Card and PCS Orders are required.

Contact ACS Relocation Program at Davis Street, Bldg. 225, or [sigfredo.perez.civ@army.mil](mailto:sigfredo.perez.civ@army.mil) or 787-707-3682/787-707-3804.



**“Be ARMY EMERGENCY RELIEF Ready.”**

- ★ Zero interest loans
- ★ Grants
- ★ Scholarships
- ★ Over 30 categories of assistance

### HOW TO CREATE YOUR AER PROFILE ONLINE



1. Login: QR code or <https://aerprod.powerappsportals.us/>
2. Click on three bars of the "Option Menu" located at the top right corner (QR code only)
3. Click "Sign-up"
4. Complete all "required fields"
5. Click "Create"
6. Return to AER portal and click "Sign-in"
7. Click "My Profile" and enter required info.

### FOR SOLDIERS AND THEIR FAMILIES

ACS Army Emergency Relief (AER) Officer,  
Edwidge Pedre, Fort Buchanan, P.R.

DSN: 740-3310 | COMM: 787-707-3310



## CHILD ABUSE/NEGLECT, PSB-CY & DV/IPV REPORTING PROCEDURE



### TO REPORT CHILD ABUSE/NEGLECT INCIDENTS/CASES

DEPARTMENT OF THE FAMILY (DF)/CHILD PROTECTIVE SERVICES (CPS)  
(787) 749-1333  
DEPARTMENT OF EMERGENCY SERVICES (DES)/FORT BUCHANAN POLICE DEPARTMENT  
(787) 707-3337/4911

RAHC/FAP-Clinical (Social Worker)

(787) 707-2589/2570 – **Police Officers will be able to call the FAP-C's On-Call Cell Phone**

### To Report Problematic Sexual Behavior in Children & Youth (PSB-CY)

FAP Manager (787) 707-3709/3292 (FIRST RESPONDER) (Normative, Cautionary, & Problematic Behavior)  
Criminal Investigation Division Desk (787) 707-3845 - Mobile: (787) 502-7136 (Problematic Behavior ONLY)  
Department of the Family (787) 749-1333 (Problematic Behavior ONLY)

**DES/Police Department is NOT involved in PSB-CY incidents**

### Domestic Violence/Intimate Partner Abuse (Restricted & Unrestricted Reporting Options)

Rodriguez Army Health Clinic - FAP Clinical

(787) 707-2589/2570

Fort Buchanan 24/7 Domestic Violence/Intimate Partner Abuse Hotline

(202) 288-6362 (For Emergency Victim Advocate Services – Adult Cases (Domestic Violence/Intimate Partner Abuse)  
Administrative Information, Training, and Consultations  
(787) 707-3709; (787) 707-3292

