

# WELCOME

TO PUERTO RICO



**School Support Services**  
*A Driving Force for Student Success*



# FROM THE SCHOOL SUPPORT SERVICES

Welcome to beautiful Puerto Rico!

Starting a new chapter can be exciting and overwhelming. Whether Puerto Rico is brand new to you or a familiar place, we're here to make your transition as smooth and enjoyable as possible.

Here at Child and Youth Services (CYS), we've prepared a special welcome packet filled with helpful information about the Puerto Rico Community and some of the programs and services available at Fort Buchanan and USCG Air Station Borinquen.

As the School Liaison Officer, I'm here to support you and your family every step of the way. Please don't hesitate to reach out whenever you need assistance or have questions. We're truly glad to have you here, and we look forward to being part of your journey.

Welcome to your new adventure at the heart and soul of the Caribbean!



**Warm regards,**  
*Fort Buchanan's School Liaison Officer*

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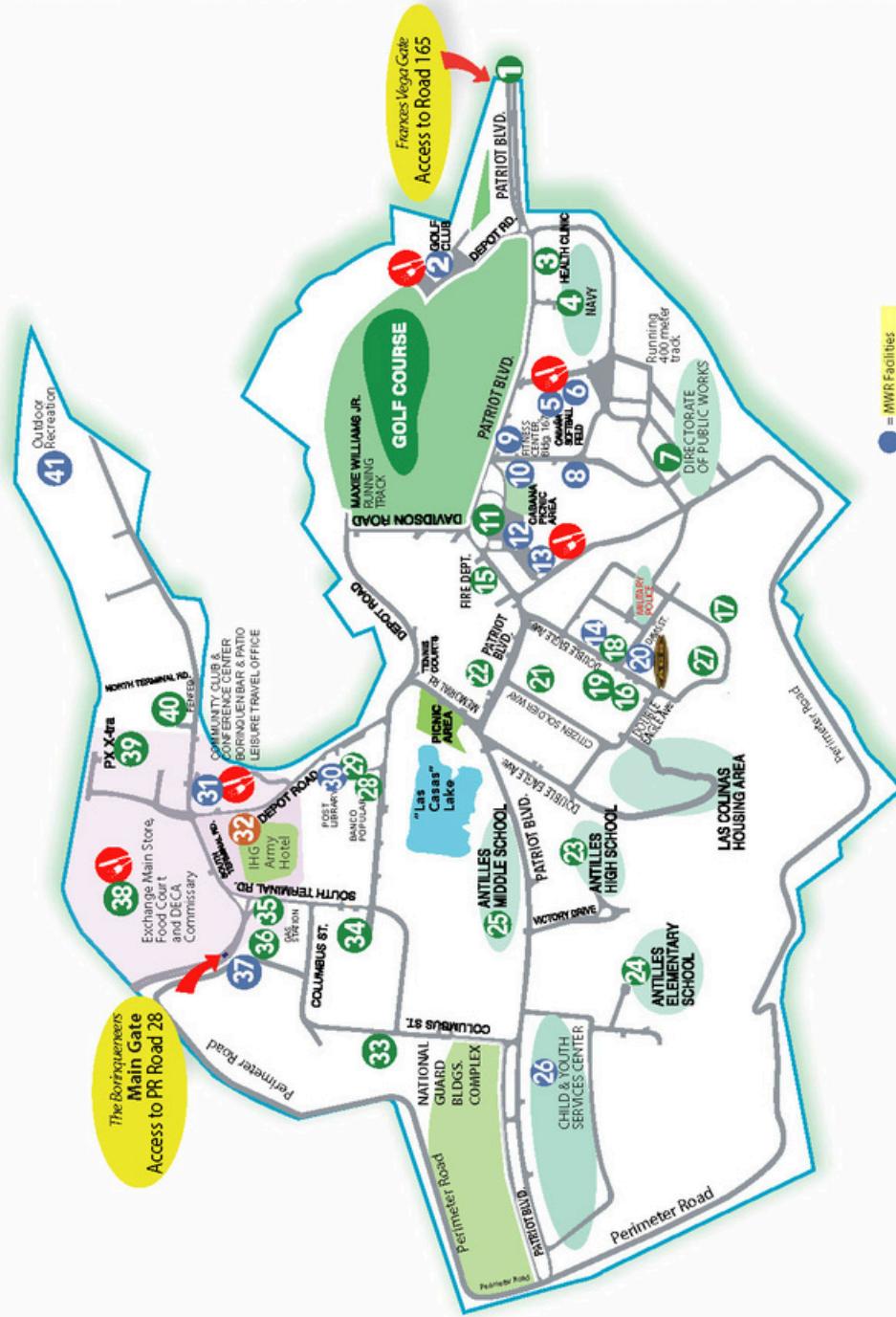
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# FORT BUCHANAN MAP

## How to get there

The Bonfireque's  
Main Gate  
Access to PR Road 28



### Legend:

1. Frances Vega Gate
2. Golf Course Club House, Bldg. 171 (-3852)
3. Rodriguez Health Clinic, (-4302/4333)
4. Navy Operational Support Center, Bldg. 77 (-787-439-3921)
5. Bowling Center, Bldg. 168 (-3272/2695), Special Events (-3974)
6. Auto Shop, Bldg. 159 (-3972)
7. Public Works, Family Housing Office, Bldgs. 34, 37 & 38 (-3632)
8. CPS Parent Central Service (-378/3541), Bldg. 136
  - \* Child & Youth Service • Admin. Office (-3399)
  - \* Youth Sports Office (-3466)
9. Sports & Fitness Center, Bldg. 167 (-3767)
10. Cabana Picnic Area (Outdoor Rec. -3734)
11. Welcome Center, Bldg. 152 (-3938)
12. In-processing Facility: Military Personnel Service Center/ID Cards MIL PO
13. The Water Spout Aquatic Park, Bldg. 161 (-3350)
14. Marketing Advertising & Comm. Sponsorship, Bldg. 151 (-3711/3716)
15. Fire Department, Bldg. 102/2
16. Installation Legal Office, Bldg. 390 (5138)
17. Post Chapel Community Facility (-3904)
18. Civilian Advisory Center, NAF & APF (Personnel Office) Bldg. 192 (-5943/3132)
19. USAAG Headquarters, Bldg. 390
  - \* Family and MWR Administrative Office, 1st floor, suite 100 (-3530)
  - \* NAF Support (-330/3215)
  - \* Information Technology (IT) (-3353 / 3886)
20. Army Community Service, Bldg. 225 (-3804)
  - \* Sexual Harassment Response & Prevention (SHARP) (-3481) • SOS Support
21. 1st MSC Headquarters, Bldg. 352
  - \* Family and MWR Contracting Office, Bldg. 399 (-3979)
  - \* Education Center, Bldg. 399 (-4353) Military Police
  - \* DoDEA-Americas-High School, Bldg. 1062 (-2302)
  - \* DoDEA-Americas-Elementary School, Bldg. 1029 (-2370)
  - \* DoDEA-Americas-Middle School, Bldg. 1081 (-2425)
  - \* Child & Youth Services, Bldg. 1110
    - \* Child Development Center (-3769)
    - \* School Age Center (-3468)
  - \* Post Chapel
  - \* Logistics Readiness Center (LRC), Bldg. 504
  - \* Bank (Banco Popular), Bldg. 501 (-3900)
  - \* Post Library, Bldg. 518 (-2208/3812)
  - \* Community Club & Conference Center, Bldg. 600 (-3535/3516)
    - \* El Bonfireque Bar & Patio - Leisure Travel Office (-4344)
    - \* Family and MWR Membership Card (-3215)
  - \* Intercontinental Group\*, IHG Army Hotel, Bldg. 678 (-3632/press 0)
  - \* National Guard Building Complex, Bldgs. 545, 546, 547, 548 & 552 (-787-289-1400)
  - \* Transition Assistance Program (TAP) Center, Bldg. 514 (-3546)
  - \* AAFFES Gas Station
  - \* Veterinary Treatment Facility (-2038/2039)
  - \* Visitor Control Center, Bldg. 630 (-3995)
  - \* Exchange/DECA Commissary Complex, Bldg. 689 (-787-8989/707-2078)
  - \* Exchange- PX-ira, Bldg. 606 (-877-792-7037)
  - \* Pentagon Federal Credit Union, Bldg. 673, 787-783-1620
  - \* Outdoor Recreation, Bldg. 608 (-3734)

● = MWR Facilities  
 ● = USAAG Directorates & Tenants  
 \* Pre-fix is 787-707- for phone extensions in parenthesis.  
 This map is for orientation purposes only. It contains only the main roads on post and is not intended as a substitute for a detailed road map.  
 Created by Family and MWR, Fort Buchanan.  
 Revised Apr. 2022





# Key Phone Numbers

We recommend saving these numbers to your phone or taking a screenshot, so you have quick access when it matters most.

## Fort Buchanan Emergency Contacts

(On-post and immediate response)



Agency	Phone Number
<b>Police</b>	<b>787-707-4911</b>
Police Non-Emergency	787-707-3337
Fire Dept. Non-Emergency	787-707-3410
SHARP Hotline	787-406-4222

## Puerto Rico Metro Area Main Hospitals

(Closest off-post hospitals)



Hospital	Phone Number
Metropolitan Hospital - SJ	787-782-9999
Ashford Presbyterian Community Hospital- SJ	787-721-2160
Pavía Hospital - Santurce, SJ	787-641-1616
Pavía Hospital - Hato Rey, SJ	787-641-2323
Auxilio Mutuo - SJ	787-758-2000
Auxilio Mutuo San Pablo - Bayamón	787-620-4747
Bayamón Regional Hospital	787-787-5151
Bayamón Medical Center	787-620-8181

## Puerto Rico Emergency Off-post

(Available island-wide)



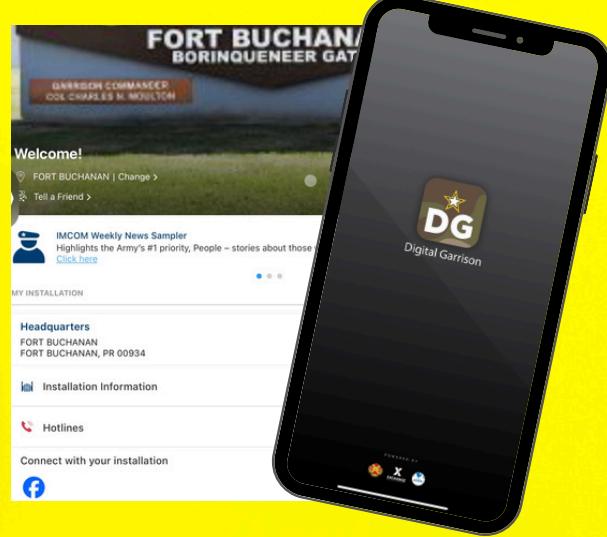
Agency	Phone Number
General Emergency	911
National Suicide Prevention Lifeline	988
Police	787-343-2020 787-793-1234
Fire Department Metro Area	787-726-2614
Fire Department Island-wide	787-832-2330
State Agency for Emergency and Disaster Mgmt.	787-724-0124
American Red Cross	787-758-8150
FEMA	1-800-621-3362
Poison Control	1-800-222-1222
Mental Health Crisis Line	1-800-981-0023



# Fort Buchanan



Remember to download the Digital Garrison App to get the most current and accurate information!



## Fort Buchanan Instagram



## Fort Buchanan (army.mil)



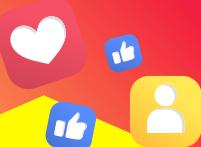
## Facebook Fort Buchanan



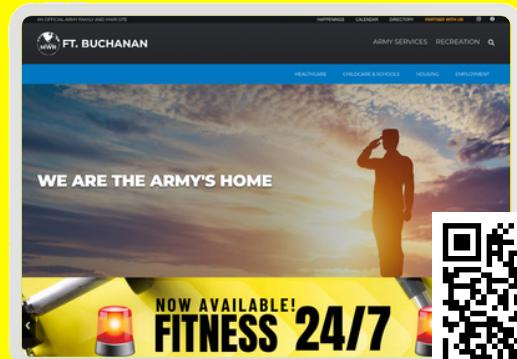
FMWR Instagram



[@BUCHANANMWR](#)



# Family and Morale, Welfare, and Recreation Social Media



[Buchanan Army MWR](#)



[Facebook FMWR](#)



## Child & Youth Services

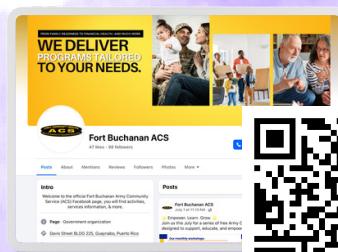
## Army Community Services



[Facebook CYS](#)



[@MST.PR.BUCHANAN](#)  
Middle School  
Teens Instagram



[Facebook ACS](#)





# RECREATION ON BASE

## FORT BUCHANAN

### INDOOR ENTERTAINMENT

- Bowling Center
- Post Library

### COMMUNITY & EVENTS

- Community Club
- Borinquen Bar & Patio

### FITNESS & WELLNESS

- Walking Tracks & Perimeter
- Fitness Centers

### SPORTS & COURTS

- Sand Volleyball Court
- Basketball/Volleyball Court

### ANNUAL EVENTS ON BASE

- Independence Day Celebration
- Spring Fest
- Autumn Fest
- Trunk or Treat
- Holiday Parade
- Haunted House (October)
- Oktoberfest
- Flea Markets

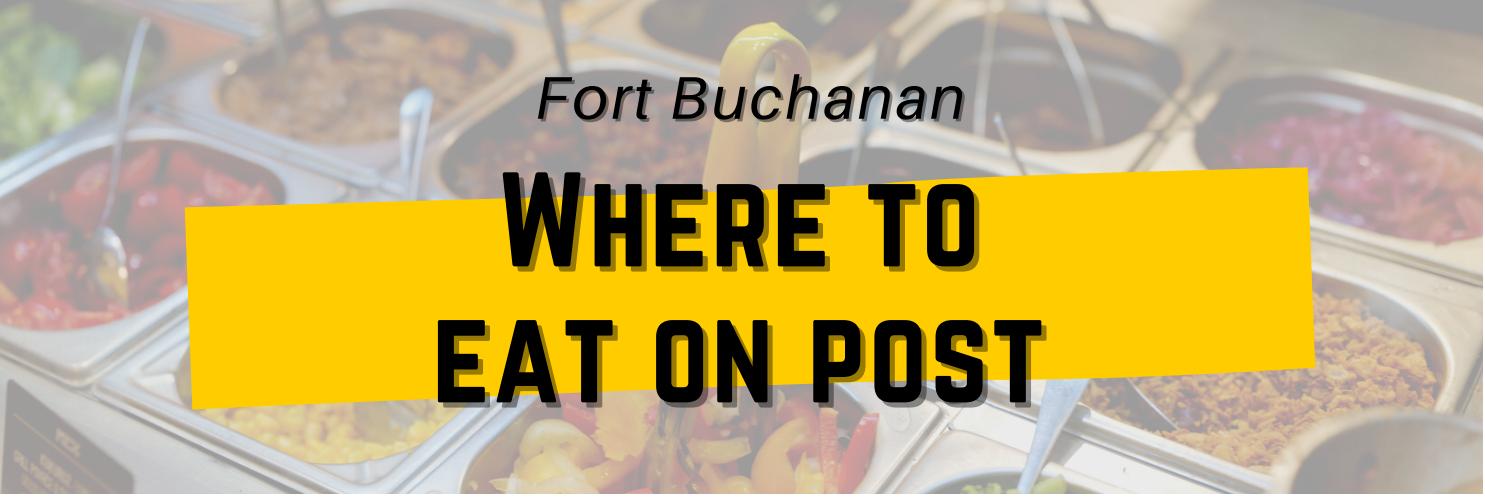
### WATER & OUTDOOR FUN

- Waterspout
- Golf Club
- Outdoor Recreation: Picnic Area & Rentals (kayak, paddle board, surfboard, fishing rods, bikes, scuba gear, camping equipment, outdoor games)



FOR MORE DETAILS, PLEASE SEE THE [FORT BUCHANAN FACILITY GUIDEBOOK](#)





Fort Buchanan

# WHERE TO EAT ON POST



**BLDG.  
689**

## MAIN EXCHANGE MALL & FOOD COURT

Burger King, Charley's, Taco Bell,  
Subway, Popeyes, Starbucks,  
Caribe Crepes, Ice Cream Boutique  
by Lizi & Ricky's Ice Creams

**BLDG.  
660**

## BORINQUEN BAR & PATIO

Lunch Specials: Monday to Friday  
11 AM - 1 PM  
787-707-3215

**BLDG.  
606  
PARKING**

## FOOD TRUCKS

Pitsa 787-600-7756  
Mi cafeito 787-232-5337  
Gaby's Pinchos 787-459-6448

**BLDG.  
660**

## COMMUNITY CLUB

Daily Lunch Buffet  
Monday to Friday  
11 AM - 1 PM

**BLDG.  
171**

## GOLF CLUB

The 19<sup>th</sup> Hole Bar & Grill  
Lunch: Tuesday to Sunday  
10:30 AM - 4 PM  
787-707-3559

**BLDG.  
168**

## BOWLING CENTER

Cafe 300 Snack Bar  
Lunch Specials: Tuesday to Friday  
11 AM - 2 PM  
787-707-3272



# Contact Us

## Location

Child Development Center (CDC)  
School Age Center (SAC)  
Middle School/Teen Center (MST)  
Bldg. 1110 Patriot Blvd.  
Fort Buchanan, PR 00934

Main Office  
Bldg. 136 Constitution Ave.  
Fort Buchanan, PR 00934

CDC Front Desk  
787-707-3769

SAC Front Desk  
787-707-3468

MST Front Desk  
787-707-3826

CYS Main Office  
787-707-3569

Parent Central Office  
787-707-3434/3787/3541

CYS Nurse  
787-707-5066

CYS Sports & Fitness  
787-707-3406/3466

School Liaison Officer (SLO)  
787-707-3400



For Military-Connected Families



MilitaryChildCare.com (MCC) is where your family can find quality child care and fee assistance options—all in one place!

MCC puts a global network of child care programs right at your fingertips. Here's how we help:



#### **DoD-Operated Child Care**

DoD facility-based child care centers, school-age centers and Family Child Care Homes



#### **Military Child Care in Your Neighborhood (MCCYN)**

Fee assistance for community-based child care centers, school-age programs (before/after, camps) and Family Child Care Homes



#### **Child Care in Your Home (CCYH)**

Fee assistance for full-time, in-home child care by an eligible provider

Follow these simple steps:

1

Create an Account

2

Search and Request Care

3

Manage Your Requests

4

Accept and Enroll

**Questions? Contact us!**

855.696.2934

[familysupport@militarychildcare.com](mailto:familysupport@militarychildcare.com)



# Child & Youth Services

## Child Development Center

### Hours of Operation

Monday to Friday  
6:00am to 6:00pm  
Bldg. 1110 Patriot Blvd.  
Ft. Buchanan, PR 00934  
787-707-3769

## CYS Programs

Child and Youth Services (CYS) recognizes the challenges of our Soldiers and their families and offers quality programs for children and Youth.

Army CYS Programs support military readiness by reducing the conflict between Soldiers' parental responsibilities and mission requirements.

### Eligibility

Contact CYS Parent Central Services for eligibility.

### Registration

Please go to [militarychildcare.com](http://militarychildcare.com) to access our waiting list.

For more information call Parent Central Services office at 787-707-3787/3541 or visit our office at Bldg. 136 Constitution Avenue.  
Hours of Operation:  
Monday to Friday  
7:30am to 5:00pm



[www.facebook.com/cysbuchanan](http://www.facebook.com/cysbuchanan)  
[www.yourlifewithus.com](http://www.yourlifewithus.com)

“We provide only the highest quality of education for our learners.



UNITED STATES ARMY  
CHILD & YOUTH SERVICES



# CDC Program

Fort Buchanan's Child Development Center (CDC) is your on-post childcare center that offers Full-Day and Hourly care. The children engage in a rich and stimulating environment where they develop motor, cognitive, and socio-emotional skills through exploration and a variety of activities.

Small and large group learning activities are designed based on Teaching Strategies Creative Curriculum which contributes to the children's skill development through the hands on experiences.

Our center is accredited by the National Association for the Education of Young Children (NAYEC) and certified by the Department of Defense regulations.

## MEALS

Our Food Program is sponsored by the United States Department of Agriculture (USDA).

The USDA prohibits discrimination on the basis of color, race, age, sex, disability, and/or national origins.

## MEAL HOURS

Breakfast: 8:00 am - 8:30 am

Lunch: 11:30am - 12:30pm

Snack: 3:00 - 3:30pm

## AGE GROUPS

**INFANTS**  
6 weeks to 12 months

**PRE-TODDLERS**  
13 months to 24 months

**TODDLERS**  
2 years old

**PRE-SCHOOLERS**  
3 years to 5 years

## FEES

\*Fees for Active Duty personnel and DOD Civilians are based on the total family income (TFI). TFI is defined as all earned income including wages, quarters subsistence, and other allowances (BAH and BAS).

Other eligible patrons please contact Parent Central Services for more information.



UNITED STATES ARMY  
CHILD & YOUTH SERVICES

# School Age Center (SAC)

## Hours of Operation

Monday - Friday  
2:00pm - 6:00pm  
Bldg. 1110 Patriot Blvd.  
Ft. Buchanan, PR 00934  
787-707-3468



## OUR PROGRAM

Fort Buchanan's School Age Center (SAC) is your on-post after school care fostering Kinder to 5th grade children. SAC is accredited by the Council of Accreditation (COA) organization. The program has a partnership with the 4-H Club, along with the Boys and Girls Club of America.

The Staff help contribute in promoting and incorporating fun, diverse, and self-driven activities that encourage children to reach their fullest potential as capable, competent, and caring citizens.

# Child & Youth Services



## Eligibility

Contact CYS Parent Central Services for eligibility.

## Registration

Please go to [militarychildcare.com](http://militarychildcare.com) to access our waiting list.

For more information call Parent Central Services Office at 787-707-3787/3541 or visit our office at Bldg. 136 Constitution Avenue.

Hours of Operation:

Monday thru Friday  
7:30am - 5:00pm



[www.yourlifewithus.com](http://www.yourlifewithus.com)



UNITED STATES ARMY  
CHILD & YOUTH SERVICES

# FUN & EDUCATIONAL

## ACTIVITIES

- Technology Lab
- Homework Center
- Science Area
- Architecture Design
- Performing Arts
- Arts & Crafts
- Game Area
- Library Area
- Sports Indoor/Outdoor
- Outdoor Playground

## TYPES OF CARE

### AFTERSCHOOL

2:00pm - 6:00pm

### SCHOOL OUT

6:00am - 6:00pm

### SUMMER, FALL & WINTER CAMP

6:00am - 6:00pm

### HOURLY CARE

Hourly Fee applies and services  
based on space availability

\*Fees for Active Duty personnel  
and DOD Civilians are based on the  
total family income (TFI). TFI is  
defined as all earned income  
including wages, quarters  
subsistence, and other allowances  
(BAH and BAS).  
Other eligible patrons please  
contact Parent Central Services for  
more information.

## MEALS

Our Food Program is sponsored by  
the United States Department of  
Agriculture (USDA).  
The USDA prohibits discrimination on  
the basis of color, race, age, sex,  
disability, and/or national origins.



# Child & Youth Services

## MIDDLE SCHOOL & TEENS



UNITED STATES ARMY  
CHILD & YOUTH SERVICES

### Hours of Operation

Monday - Friday  
2:00pm - 6:00pm  
Bldg. 1110 Patriot Blvd.  
Ft. Buchanan, PR 00934  
787-707-3826

We help children discover  
new lessons and amazing  
adventures.

### Registration

All Youth must be registered with CYS at  
Parent Central Services Office. An  
appointment is required for registration.  
Please call 787-707-3787/3541.

Monday thru Friday  
7:30am to 5:00pm

Contact CYS Parent Central Services  
for eligibility.



## WELCOME TO MST

Your MST Program is here to serve you by offering a wide variety of recreational, educational, and social experiences for your middle and high school age teen. Army Youth standards as well as our affiliation with the Boys & Girls Club of America and National 4-H assures that your teen will always have a variety of wholesome fun and interesting program choices in which to participate. We look forward to develop lifelong skills designed to enhance your Youth's future success. Our staff is dedicated to making the Youth Program the finest in the Army and will strive to make your Youth experience here a positive one.

## CARE & FEES

AFTERSCHOOL  
2:00pm to 6:00pm

SCHOOL OUT  
6:00am to 6:00pm  
User Daily Fee Applies

### SUMMER, FALL & WINTER CAMP

6:00am to 6:00pm

Weekly fees applies for all Eligible Patrons.

\*Fees for Active Duty personnel and DOD Civilians are based on the Total Family Income (TFI). TFI is defined as all earned income including wages, quarters subsistence, and other allowances (BAH and BAS). Other eligible patrons please contact Parent Central Services.

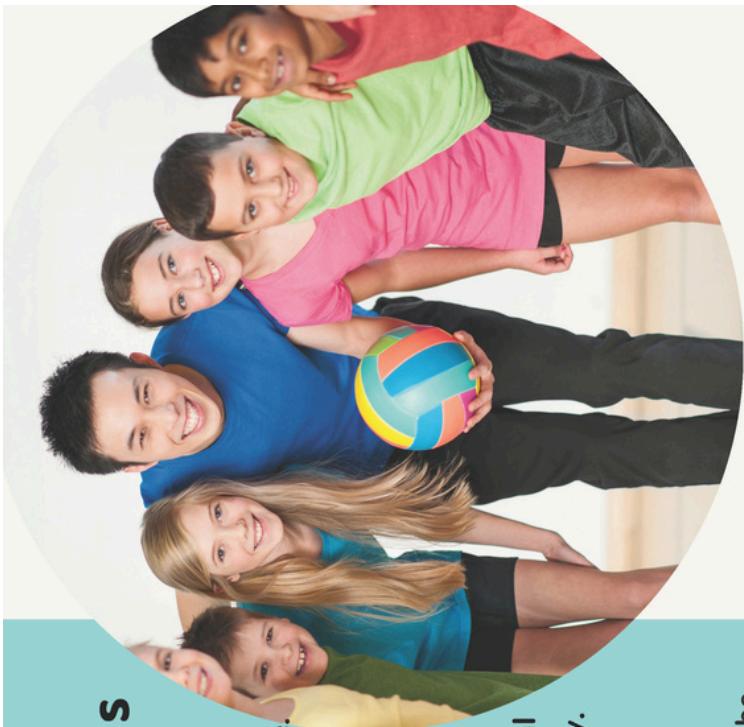
## SPECIAL EVENTS

- LOCK INS
- FIELD TRIPS
- BBQ'S AND PICNICS
- YOUTH LEADERSHIP FORUMS
- COMMUNITY SERVICE PROJECTS
- YOUTH SPONSORSHIP PROGRAM
- FAMILY ACTIVITIES
- SPORTS TOURNAMENTS
- TALENT SHOWS
- ART EXHIBITIONS
- GAMING TOURNAMENTS



We know how to make the most out of our students' talents.

# Child & Youth Services



## OPERATION HOURS

MONDAYS - FRIDAYS

9am - 6pm

Bldg. 136 Constitution Ave.

Fort Buchanan, PR 00936

787-707-3466/3406

## ELIGIBILITY

Contact CYS Parent Central Services (PCS) for eligibility.

## OUR PROGRAM



## REGISTRATION

All children and/or youth must be registered with CYS at Parent Central Services Office. Child/Youth must have current initial Sports Physical (Form provided by PCS). An appointment is required to complete registration.

Monday thru Friday  
7:30am - 5:00pm  
787-707-3787/3541

Find us on  
 Facebook

[www.facebook.com/cysbuchanan](http://www.facebook.com/cysbuchanan)  
[www.yourlifewithus.com](http://www.yourlifewithus.com)

Fort Buchanan Child & Youth Sports Fitness Program provides a wide range of opportunities for participation in team sports and outdoor activities. The program emphasizes fun, fundamentals, maximum participation, and physical conditioning rather than winning or losing.

We inspire and encourage all participants to achieve their fullest potential as productive, responsible, and caring citizens.



UNITED STATES ARMY  
CHILD & YOUTH SERVICES

## SPORTS & FITNESS PROGRAM

787-707-3466/3406



# TEAM SPORTS

## OPEN EVENTS

### RUNS

WHERE: TRACK & FIELD

TIME: 4 p.m. TO 5 p.m.

### BASKETBALL

Registration: October to November  
Season: September to November

### BASEBALL

Registration: January to February  
Season: March to June

## INDIVIDUAL SPORTS

### Running Club

Registration: December to January  
1st Season: January to March  
Registration: September to October  
2nd Season" October to November

### Fitness Club

Registration: February to March  
Season: March to May

### Summer Camp

Registration: May to July  
Season: June to August

# WANT TO BE A COACH?

We are always looking for qualified volunteers interested in coaching CYS team sports. Those candidates must demonstrate basic fundamental skills and knowledge of the sport.

## REQUIREMENTS

- Favorable background checks
- References
- Code of Ethics Conduct

## BENEFITS

- Registration to the Army Volunteer Program
- Training on Child Abuse Identification and Prevention, First Aid and CPR, Touch policy
- Certification by the National Youth Sports Coaches Association (NYSCA)
- No fee charged for one family member during the coaching season



# USCG Air Station Borinquen

## Morale, Well-being, and Recreation Social Media



[Borinquen Beacon - MWR](#)



[USCG BORINQUEN MWR](#)



USCG Borinquen  
MWR Instagram



## Child Development Center



[CDC - Borinquen](#)



## MWR Youth Center



[MWR Youth Center](#)



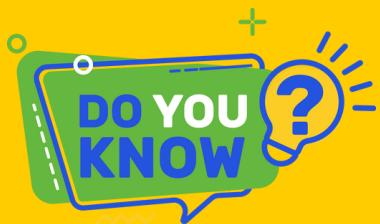
## USCG Air Station Borinquen Instagram



@USCG\_AIRSTA\_BORINQUEN

## FB USCG Air Station Borinquen





# School Support Services

*A Driving Force for Student Success*



## School Liaison Officer (SLO)

School Liaison Officers (SLOs) serve as the bridge between installations and school communities, providing families with trusted support in all areas of education. They work with public, private, and homeschool communities to ensure every student has the resources they need to thrive.

Programs offered through School Support Services include:

- Youth Sponsorship - helping new students feel welcome
- Parent Education Workshops - empowering families with tools for success
- Educator Workshops - strengthening school staff understanding of military life
- Homeschool Support - resources and connections for home educators
- Adopt-A-School - building lasting partnerships between installations and schools

SLOs are your go-to resource for navigating school-related matters and ensuring military youth thrive academically and socially.

**Contact your SLO:** 787-707-3400  
Bldg. 136 Constitution Ave.  
Fort Buchanan, PR 00934

# SUPPORT

## Five Components of School Support Services

### Transition and Deployment Support

- Assists families by connecting them to their next duty station
- Facilitates communication between the school/installation leadership and the parent
- Provides detailed information on school and local education policies
- Provides direct contacts for school and installation support for special education information
- Connect youth to youth sponsors

### Homeschool Connection

- Provides information about local and state homeschool policies
- Connects homeschool families to homeschool groups
- Assists with access to physical education, art, and other auxiliary programs

### Installation/School Communication

- Informs command on school and youth education issues
- Reports information where command action is required
- Coordinates with local school systems to facilitate education support services and transitions
- Attends School Meetings
- Disseminates information

### Partnerships in Education

- Initiatives will be different in each community as they are based on community need
- Builds relationships to ensure student success

### Post Secondary Opportunities

- Assists with college, vocational and career fairs
- Identifies scholarship opportunities for military children
- Coordinates guest speakers
- Maintains resources on post-secondary opportunities



# Youth Sponsorship

## Youth Sponsorship Program Request a Youth Sponsor Today!

### For Students

The Youth Sponsorship Program connects students who are new to the community with students who already live here—a friendly face who already knows the ropes and is excited to show you around. It's all about making sure you feel welcome and confident as you start this new chapter.

Here's what your sponsor can do for you:

- Show You Around: Get a personal tour of the school and CYS facilities so you know where everything is.
- Answer Your Questions: Ask them anything! From "What's for lunch?" to "What do kids do for fun around here?"—no question is too small.
- Introduce You to New People: Your sponsor will help you meet other students and make new friends.
- Be Your "Lunch" Buddy: They can eat with you so you don't have to sit alone.
- Invite You to Fun Events: Your sponsor will invite you to join in on cool activities and even attend them with you.
- Be a Source of Support: Moving can be tough. Your sponsor is there to provide encouragement and support when you need it.

### For Parents

We know that a successful move is about more than just unpacking boxes. The Youth Sponsorship Program is designed to support your child's social and emotional well-being during this important transition.

A peer mentor provides a unique kind of support that helps new students feel like they belong right away.

- Reduces "New Kid" Stress and Anxiety: By connecting with a peer, your child gets a youth's perspective on their new life, which helps reduce the natural worries that come with being new. This allows you to focus on the logistics of the move, knowing your child is already making friends.
- Builds Confidence and a Sense of Belonging: Having a sponsor gives your child a go-to person for questions and introductions. This fosters a sense of belonging and helps them feel more confident and engaged in their new school and community from day one.
- A Connection for Every Age: We have sponsors available for all school-age children, ensuring that your child will be matched with a peer who understands their specific environment.

### Ready to Get Connected

Getting a sponsor for your child is easy! Once you receive PCS orders, reach out to the School Liaison Officer at your current installation. The SLO will get you all the information you need to get started.

# EFMP

## Exceptional Family Member Program

The Exceptional Family Member Program (EFMP) provides support to military families who have a child or adult family member with special needs. It connects families to medical, educational, and community resources to ensure their needs are considered during assignments and while stationed at Fort Buchanan.

### Who is Eligible?

Family members (children or adults) with physical, emotional, developmental, or intellectual conditions requiring specialized care, such as:

- Autism, developmental delays, ADHD/ADD
- Asthma, diabetes, heart conditions
- Cancer or other chronic medical needs
- Emotional or behavioral health needs

### Why EFMP Matters?

- Ensures family needs are considered during assignment decisions (especially OCONUS).
- Provides access to coordinated medical, educational, and community services.
- Helps families navigate transitions and avoid gaps in care.
- Enrollment does not affect promotions or career progression.

## SUPPORTING MILITARY FAMILIES WITH SPECIAL MEDICAL AND EDUCATIONAL NEEDS

### SPECIAL MEDICAL NEEDS

You should enroll in EFMP if you have a:



- Who requires special medical services for a chronic condition
- Who receives ongoing services from a medical specialist
- Who has significant behavioral health concerns

### SPECIAL EDUCATION NEEDS

You should enroll if you have a:



child from birth to age 21

- Who receives special education services through an Individualized Education Program
- Who receives special medical services
- Who receives early intervention through an Individualized Family Service Plan
- Or is eligible for these services

Specific criteria can be found in DoD Instruction 1315.19

## THE EXCEPTIONAL FAMILY MEMBER PROGRAM HAS MORE THAN JUST ONE CONNECTION POINT FOR FAMILIES. THE PROGRAM HAS THREE SEPARATE COMPONENTS: IDENTIFICATION & ENROLLMENT, ASSIGNMENT COORDINATION AND FAMILY SUPPORT.



### IDENTIFICATION & ENROLLMENT



### ASSIGNMENT COORDINATION



### FAMILY SUPPORT

Enrollment in the EFMP is mandatory for active duty military members. When a family member is identified with special medical and/or educational needs, the special needs are documented through enrollment in the EFMP. Medical services work with families to coordinate identification and enrollment in EFMP.

Medical and military personnel departments work with military members and families to coordinate assignments. While the military mission is the driving force, enrollment in EFMP ensures that a family member's special medical and/or educational needs are considered, since appropriate services may be limited in some locations.

EFMP Family Support plays a critical role in helping families navigate the Identification and Enrollment and Assignment Coordination processes. They also connect families with resources and support – helping them to become their own best advocate – with services including:

- Information and referral for military support providers and community services
- Education and outreach
- Referral to other Military and Family Support Warm handoffs to the EFMP at the next location
- Non-clinical case management

### WHY ENROLL?

Enrollment ensures that the family member's documented medical and/or educational needs are considered during the assignment process. EFMP enrollment is required before you may enroll in TRICARE ECHO.

**Enrollment is mandatory for Soldiers with family members who have qualifying needs.**

### Who Must Enroll?

- Active Duty Army Soldiers
- Army Reserve Soldiers in the Active Guard Reserve (AGR)
- Army National Guard AGR personnel (Title 10 or 32 USC)

**Contact EFMP:** (787) 707-3295  
Bldg. 225 Davis Street  
Fort Buchanan, PR 00934

# Military & Family Life Counseling

## Child and Youth Behavioral Counselors

### SUPPORT FOR MILITARY CHILDREN



The Military and Family Life Counseling Program helps military families and children navigate challenges with free face-to-face support.

Child and youth behavioral military and family life counselors, or CYB-MFLCs, provide confidential non-medical counseling services to children and youth up to age 18 in groups and individually. They also offer support to families, staff and support personnel. Working with a counselor can help improve behavior, performance in school and relationships.

**CYB-MFLCs are master's or doctorate-level licensed counselors who may:**

- Provide consultation support to parents and caregivers, childcare providers, teachers and administrators on the healthy development of children and youth
- Model evidence-based intervention approaches
- Assist educators with strategies for cultivating a deeper understanding of the factors that shape social-emotional development
- Conduct classroom observations

Services are private and confidential except in situations that involve domestic violence, child abuse, sexual assault or otherwise necessitate a duty to warn.

CYB-MFLCs provide support on topics including, but not limited to:

Feelings identification

- Bullying
- Self-esteem
- Separation from parents
- Problem solving
- Sibling and parent relationships
- Time management
- Deployment and reunification
- Divorce

Learn more by visiting or calling your installation's Military and Family Support Center.



Learn more about other helpful programs for military families: 800-342-9647 | [www.militaryonesource.mil](http://www.militaryonesource.mil)

#### Reach out to our CYB-MFLCs:

**Antilles Elementary School: Nicole González**  
✉ [gonzalezacevedon@MagellanFederal.com](mailto:gonzalezacevedon@MagellanFederal.com)  
📞 787-220-6289

**Antilles Middle and High School: Lyzette Costa**  
✉ [LCOSTA9@MagellanFederal.com](mailto:LCOSTA9@MagellanFederal.com)  
📞 787-980-6231

**Ramey Unit School: Ruben Centeno**  
✉ [centenor@MagellanFederal.com](mailto:centenor@MagellanFederal.com)  
📞 787-436-6986

# DoDEA Registration Process

## DoDEA Registration Process

<https://www.dodea.edu/registration>

<https://dodeasis.myfollett.com/aspen/logon.do>



### Registering for a DoDEA School using DSIS

DoDEA Student Information System (DSIS) online registration is currently available for families registering in schools serviced by Department of Defense Education Activity (DoDEA). DSIS online registration reduces manual forms and makes it easy for parents to register their child for school.

DoDEA parents are also required to annually re-register their student(s). Schools will notify parents when it is time to re-register their students. During this process, parents will be able to update contact information, update Sponsor's employment status, and indicate whether their student will return for the upcoming school year.

**Universal Prekindergarten:** As a condition of enrollment, all universal prekindergarten students are required to participate in the Student Meal Program, and sponsors are responsible for any daily costs associated with meals. (This does not apply to Sure Start, half-day prekindergarten, and preschool students receiving special education services who are not enrolled in universal prekindergarten.)

**DoDEA recommends completing the online registration process using a desktop or laptop computer.** The online registration process may not work on a mobile device.

### [Login to Family Portal](#)

*The official website for DoDEA's student registration and school communication is the DoDEA Student Information System (DSIS) at <https://dodeasis.myfollett.com/aspen/logon.do>. At present, DoDEA is not associated with any other third-party vendors or applications for these services.*

If you already have a DoDEA Family Portal Account.

- Click on the Login to Family Portal button
- Log in with your username & password.
- Once logged in, read the Announcement to get started.
- Click the initiate button in the "New Student Registration" box to complete the DoDEA registration process.



If you Do Not have a DoDEA Family Portal Account.

- Click on the Login to Family Portal button.
- Click "Request an account" ONLY if you are registering a student(s) in DoDEA. If you have students currently in DoDEA, you already have a DoDEA Family Portal account.
- Select "I am a parent/guardian registering my child online".
- Follow the prompts to complete account setup.
- Log in and read the Announcement to get started.



# DoDEA Registration Process

## What you need to know about school registration

To enroll your child in a DoDEA school, the following age requirements must be met by September 1 of the school year:

- Universal Prekindergarten: Child must be 4 years old
- Kindergarten: Child must be 5 years old
- First Grade: Child must be 6 years old

## New Student Enrollment Checklist

To register a new student, please upload the following documents to the enrollment portal:

- Military Active Duty Orders (if applicable)
- Student's Birth Certificate
- Vaccination/Immunization Records
- Previous Year's Report Card (as proof of grade level)

# DoDEA Puerto Rico Community Schools

The Puerto Rico Community Schools are part of the DoDEA Americas Mid-Atlantic District. We have a total of 4 schools to serve students in PK through grade 12.



**DoDEA Puerto Rico**



**School Calendar SY25-26**



**Meal Prices SY24-25**



# Preschool Services for Children with Disabilities (PSCD)

Preschool Services for Children with Disabilities (PSCD) offers eligible young children with disabilities specially designed instruction, support, and services to meet their identified individualized learning needs.

## Enrollment Eligibility

PSCD is available to children starting at age three who show developmental delays or have a diagnosed disability.

Eligibility is determined through a comprehensive evaluation process involving standardized tools, observations, and professional judgment of early intervention or related services professionals.

*3-year-olds attend a half-day program in a separate classroom.*

*4-year-olds participate in a full-day program integrated into the Universal Pre-Kindergarten (UPK) classroom.*

DoDEA does not offer programs for three-year-olds outside of PSCD.



Worried your infant or toddler may be experiencing developmental delays? If you're concerned about your child's behavior, motor skills, or overall development, you can request EDIS services directly, no pediatrician referral needed.

EDIS provides free early intervention services for children (0-36 months) living in Puerto Rico and eligible to attend DoDEA-PR schools at Fort Buchanan or Ramey under the Space-Required-Tuition-free category.

The EDIS team is comprised of an Early Childhood Special Educator, Pediatric Occupational Therapist and a Pediatric Speech and Language Pathologist. Services are delivered in the child's natural environment at no direct cost to the family.

## Early Intervention Services:

- Developmental screenings and assessments.
- Family training, counseling, and home visits.
- Education to day care and home care providers.
- Assistive technology devices and services.
- Service Coordination.

For more information contact: 787-707-2165

[Rodríguez Army Health Clinic](#)



[Facebook](#)



**Puerto Rico Community Schools**  
**General Directory**  
**Revised July 2025**

<b>DoDEA Community Superintendent Office (CSO)</b>		<b>Ramey Unit School</b>	
Community Superintendent Office CSO	939-333-5496	Ramey Front Desk	939-333-5480
Administrative Assistant	939-333-5498	Ramey Principal	939-333-5481
Instructional Systems Specialist (ISS) SPED	939-333-5501	Ramey Assistant Principal	939-333-5482
School Meals Program	939-333-5503/5504	Ramey Secretary	939-333-5484
Transportation	939-333-5508/5509	Ramey Nurse	939-333-5485
ISS Literacy Elementary	939-333-5517	Ramey Registrar	939-333-5886
ISS Literacy Secondary	939-333-5518	Ramey Transportation	939-333-5489
ISS ESL	939-333-5519	Ramey School Meals Program	939-333-5490
Eligibility/CSO Registrar - Vacant	939-333-5477	Ramey School Counselors	939-333-5491/5492

<b>Antilles Elementary School (AES)</b>		<b>Antilles Middle School (AMS)</b>		<b>Antilles High School (AHS)</b>	
AES Principal	939-298-2071	AMS Principal	939-333-5472	AHS Principal	939-333-5451
AES Assistant Principal	939-298-2072	AMS Assistant Principal	939-333-5473	AHS Assistant Principal	939-333-5452
AES Front Desk	939-298-2080 939-298-2076	AMS Front Desk	939-333-5470	AHS Front Desk	939-333-5450
AES Registrar	939-298-2073	AMS Secretary	939-333-5471	AHS Secretary	939-333-5454
AES School Counselors	939-298-4250 939-298-2373	AMS Registrar	939-333-5475	AHS Registrar	939-333-5455
AES Nurse	939-298-2379	AMS School Counselors	939-333-5479	AHS School Counselors	939-333-5456 939-333-5457
		AMS Nurse	939-333-5474	AHS Nurse	939-333-5458





## ARMY COMMUNITY SERVICE *Lending Closet*

The ACS Lending Closet has household essentials that you need but are currently without.

*These household items are available for temporary loan, such as: Microwave Ovens, Crockpots, Coffee Pots, Toasters/Ovens, Pots/Pans, Dinnerware sets, Cooking Utensils, Silverware, and much more.*

When departing from Fort Buchanan, individuals must return items signed out before clearing ACS. Military ID Card and PCS Orders are required.

Contact ACS Relocation Program at Davis Street, Bldg. 225, or [sigfredo.perez.civ@army.mil](mailto:sigfredo.perez.civ@army.mil) or 787-707-3682/787-707-3804.



# Puerto Rico Weather & Climate What You Need to Know

Puerto Rico's tropical climate brings warmth year-round, but families new to the island should be prepared for seasonal changes and occasional weather-related emergencies. **A good tip is to keep a lightweight raincoat, poncho, or small umbrella in your child's backpack to be ready for sudden showers.**

## Seasons & Regional Differences

- Dry Season (Dec-Apr): Sunny skies, lower humidity, and ideal beach weather.
- Rainy Season (May-Nov): Afternoon showers are common, especially in the north and mountains. This overlaps with Atlantic hurricane season (Jun-Nov).
- North vs. South: The north coast is wetter due to trade winds, while the south coast is semi-arid and sunnier.
- Mountains: Cooler temperatures (around 61–70°F) and frequent showers.

## What to Expect

- Temperatures: 70–90°F (21–32°C) in lower elevations; cooler in the central mountains.
- Humidity: High year-round, averaging 74–81% depending on season.
- Rainfall: Tropical cyclones contribute about a quarter of annual rainfall.

## Flash Floods & Emergencies

- Heavy Rain Risk: Intense downpours can cause flash floods, landslides, and mudslides, especially in mountainous and flood-prone areas.
- Preparedness:
  - Stay alert to National Weather Service San Juan advisories.
  - Avoid driving through flooded roads—water can rise quickly and be dangerous.

For detailed weather updates and emergency information, please visit:

- [Discover Puerto Rico Weather](#)
- [National Weather Service San Juan](#)
- [Puerto Rico Emergency Portal System \(PREPS\)](#)



# HOW TO SET UP POWER AND WATER SERVICE IN PUERTO RICO

## ESSENTIAL SERVICES



Electric service is provided by LUMA Energy. You can request new electric service through any of the following methods:

- Online: Via the [Mi LUMA web portal](#)
- Phone: By calling 1-844-888-5862
- In-Person: At any [LUMA Customer Service Center](#)

### Required Information & Documents

- Valid government-issued photo ID
- Social security number
- Lease Agreement (if renting) or Purchase Agreement (if owning)
- Meter number and premise ID (if available)

New service and connection can take up to 10 business days after request.

For more information, visit [LUMA Energy](#).



VISIT MI  
ACUEDUCTOS



Water service is provided by Autoridad de Acueductos y Alcantarillados. To start your water, you must first create an account on the [Mi Acueductos](#) online portal. A security deposit is required.

### Required information and documents

- Full Name, Phone Number, Social Security Number
- Valid ID (Driver's License or Passport)
- Postal and Physical Address
- Lease Agreement (if renting) or Purchase Agreement (if owning)
- Existing account or meter number (if available)
- For residences that are new or have been unoccupied for more than a year, you must also provide a licensed Master Plumber Certification.

### Application Process

1. Complete the online form and upload the required documents. You will receive a service order number.
2. The evaluation results will be sent to you via email. You can also check the status of your order in the 'Estatus de Orden' section of the portal.
3. If you do not receive a response within 3 business days, please contact the Customer Service Center at 787-620-2482.



Autoridad de Acueductos  
y Alcantarillados





# VEHICLE REGISTRATION AND TOLL SYSTEM

In Puerto Rico, a single electronic sticker on your vehicle's windshield serves two main purposes: it is your annual vehicle registration (Marbete Digital) and your pre-paid toll pass (AutoExpreso).

## Vehicle registration

To get or renew your vehicle registration you must complete the following steps:

1. Vehicle must be inspected yearly. This applies to cars over two years old and can be done at any authorized shop, including the Auto/Hobby Shop on post.
2. Carry liability insurance. You can either use a private insurer or purchase the compulsory government-issued insurance during the renewal process.
3. Pay the ACAA (Automobile Accident Compensation Administration) mandatory medical/disability insurance (normally \$35/year) and the vehicle registration fee (normally \$25).
4. Ensure you have no outstanding traffic or toll fines.

The renewal can be done easily through the CESCO Digital mobile app or in person at authorized locations like inspection centers or banks.

## AutoExpreso Toll System

This same sticker is used for the AutoExpreso toll system. For it to work, you must load funds onto your account. Since most major highways are completely cashless, it is essential to keep your AutoExpreso account funded to travel around the island and avoid fines. You can recharge your account online, via the mobile app, by phone, or at most gas stations.

Important: AutoExpreso is not interoperable with other systems like E-ZPass from the mainland US.

For More Information

- [Military OneSource \(Ft. Buchanan\)](#)
- [Marbete Digital Info](#)
- [AutoExpreso Official Site](#)
- [Toll Road Maps & Rates](#)



# Tourism in Puerto Rico



Gozalandia Waterfall in San Sebastián, Puerto Rico



## Welcome to *The Island of Enchantment!*

Puerto Rico stands out for its diversity and vibrant spirit. In a single day, you can wander the 500-year-old streets of Old San Juan, then drive to the lush El Yunque rainforest.

The island boasts world-renowned beaches, legendary surf spots, and three magical bioluminescent bays where the water glows at night. But the enchantment doesn't stop at the coastline.

The adventure continues inland, where you can go off-roading, horseback riding, or fly on world-class ziplines. You can even delve into one of the largest cave systems on the planet. The island offers endless thrills for every explorer.

### Start Your Exploration Here:

- [Voy Turisteando](#)
- [Discover Puerto Rico \(Official Tourism Site\)](#)
- [Puerto Rico Things To Do](#)
- [U.S. News Travel - Puerto Rico](#)

